

Leadership Institute for CYSHCN Directors – National Standards for CYSHCN: Tools

To visit AMCHP’s CYSHCN Resources Web Page **for links to all of the Standards Tools**, click [here](#), cut and paste this link into your web browser:
<http://www.amchp.org/programsandtopics/CYSHCN/resources/Pages/default.aspx>,
 or scan the QR code with your smart phone:



To foster action within states to improve the quality of systems of care for CYSHCN, in 2013 the Lucille Packard Foundation supported the Association of Maternal and Child Health Programs to convene a workgroup of national and state leaders to develop a set of structure and process standards that together represent the necessary components of a comprehensive, quality system of care for CYSHCN. Based on existing standards work and discussions in several national expert meetings, the workgroup agreed upon a set of standards called *The National Standards for Systems of Care for CYSHCN*. A detailed description of how the national standards were developed is available by clicking [here](#) or visiting <http://cshcn.wpengine.netdna-cdn.com/wp-content/uploads/2014/03/Developing-Structure-and-Process-Standards-White-Paper.pdf>. The workgroup’s national consensus standards are organized into the 10 domains listed below. (Copies of the detailed standards under each domain area can be found by clicking [here](#) or visiting <http://cshcn.wpengine.netdna-cdn.com/wp-content/uploads/2014/05/Developing-Structure-and-Process-Standards-Charts.pdf>.)

AMCHP has developed a draft set of **practical tools** designed to assist states in using the standards to improve systems of care for CYSHCN. The table below describes the tools. To access individual tools, use the hyperlinks in the table, or use the links in the box above for a web page with all of the tools.

Table: National Standards for Systems of Care for CYSHCN- Draft State Tools and Descriptions

Standards Tool	Brief Description
Standards Presentation Tool and Directions	This tool is designed to be used as an orientation and discussion tool for agencies, organizations and stakeholders serving CYSHCN stakeholders seeking to understand and apply the standards within states. The tool consists of a set of PowerPoint presentation slides that can be used as is, or customized to fit a particular discussion or meeting. Users should be sure to use the Directions for the tool.
Abridged Single Organization Statewide Systems of Care Assessment Tool	This tool allows a single organization to assess how well the organization is structured to assure access and quality of care for CYSHCN and their families according to the national standards. It condenses the standards into 4 to 7 statements per domain area and guides users through key questions that assess their organization’s capacity to implement or improve policies and processes that are outlined in the national standards.
Abridged Multiple Organization Statewide Systems of Care Analysis Tool	This tool is similar to the Abridged Single Organization tool above but is designed to be completed by multiple CYSHCN stakeholder organizations who have come together to share their individual organization’s assessment results (from the Abridged Single-Organization Statewide Systems of Care Assessment Tool, above) and determine priority focus areas for systems improvement.
In-Depth Assessment Tools (separate tool for each domain area) and Directions .	These tools allows single organizations which are part of the system(s) of care for CYSHCN to assess how well their organization is structured to address each standard within a particular domain area of the national standards, and provides organizational effectiveness and influence scores for the domain area. Two versions of these tools are available – Word format versions to be printed and completed by hand, or PDF fillable forms that can be completed electronically. These tools can be accessed by domain area here , and users should be sure to read these detailed directions .